

 <p>NORDICA FERTILITY CENTRE We Complete Families Lagos • Asokoro, FCT • Asaba</p>	QUALITY POLICY		
	DOCUMENT NUMBER: NFC-POL-01	ISSUE DATE: 01 July 2021	VERSION NUMBER: 1.0

QUALITY POLICY STATEMENT

Nordica Fertility Centre is highly committed to providing world-class quality assisted reproduction services (diagnostics, infertility treatment, usage of assisted technologies and treatment of gynaecological diseases) which meets the needs and expectations of our customer at all times.

We are also committed to the implementation of ISO 9001:2015 standard through effective operations and continual improvements of all Quality Management System related processes in the Organization.

In order to achieve this, we undertake to:

- Promote a process of continuous improvement of the Quality Management System efficiency.
- Comply with the customers' requirements, ISO 9001:2015 standard, applicable statutory/regulatory requirements and other relevant stakeholders.
- Use of new technologies and equipment as far as possible.
- Continuously challenging ourselves to improve the quality management system to guarantee service safety, prevent quality incidents and eliminate defects
- Engage the services of qualified, highly skilled and knowledgeable personnel and take steps to ensure that their competences are constantly upgraded in line with state-of-the-art equipment and procedures.
- Seek customer feedback regularly and use this to develop and continually improve the quality of our services.

This quality policy provides a framework for setting, monitoring, reviewing and achieving quality objectives, programmes and targets. It is reviewed for continuing suitability and effectiveness during Management review meeting.

The Managing Director is responsible for ensuring this Quality Policy is implemented and maintained as a documented information, it is communicated to all relevant interested parties within the Organization in a manner that ensure suitable application.

Approved
Abayomi Ajayi
Managing Director
 01 July 2021